



Waitemata DHB Child Disability CALD* Project

TANI Network Meeting
08/06/2001

***CALD** is culturally and linguistically diverse



PROJECT BACKGROUND

- Funding from Ministry of Health under the Auckland Regional Settlement Strategy
- The 3 Auckland DHBs received funding for
 - **Improving access to child disability services and responsiveness of services**
 - Interpreter services in primary care
 - Cultural competency training for existing staff



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Waitemata DHB Child Disability Project

- Main purpose is to develop a model for CALD cultural caseworkers in DHB child disability services
- Funding for two CALD cultural caseworkers



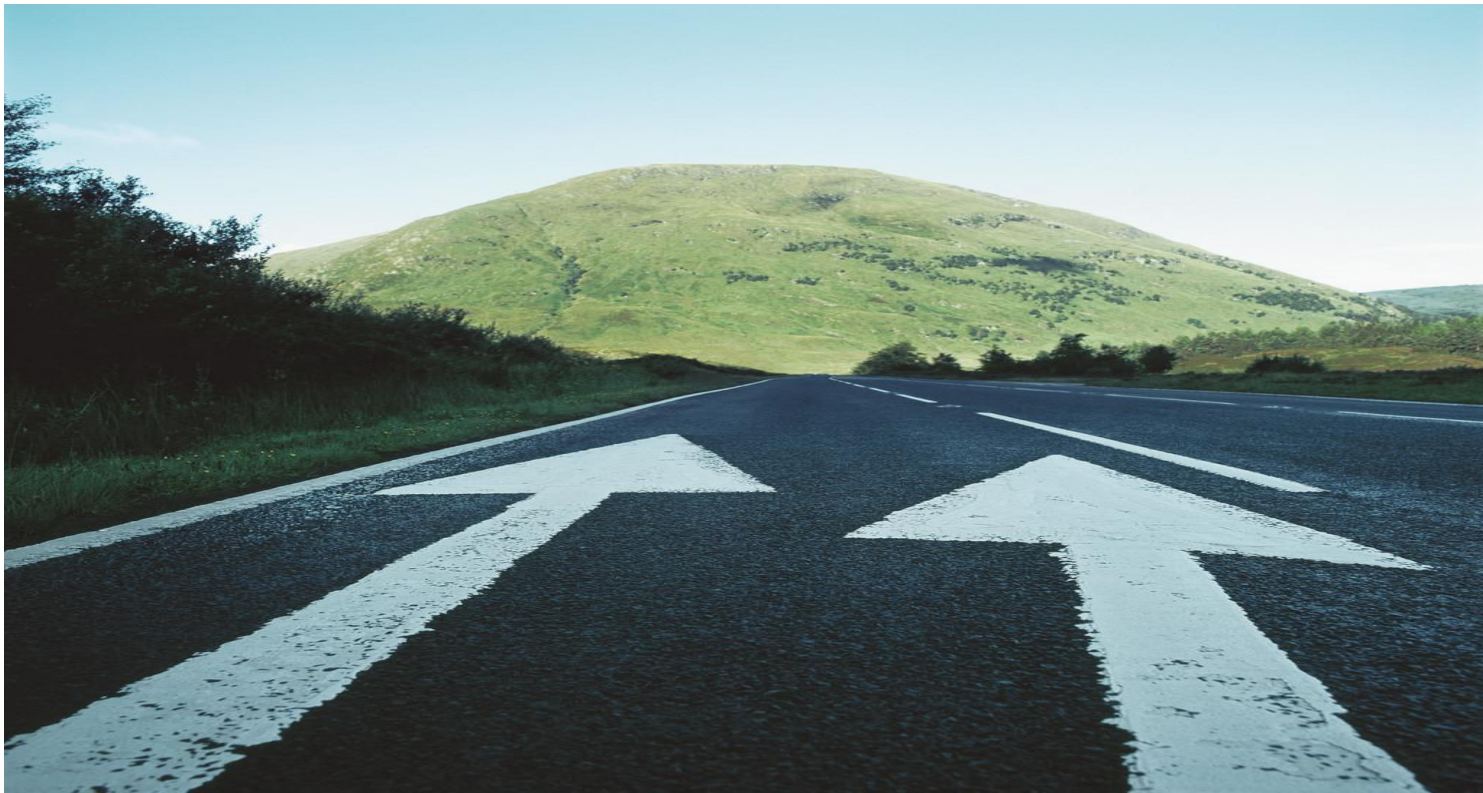
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➤ Other initiatives include

- CALD parent seminars – one for refugee parents on 14 June
- Translation of key information into other languages
- Focus groups for CALD parents to get feedback on services
- Funding development of a training resource for staff on working with CALD people with disability



Evaluating the cultural caseworker model



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Evaluation findings

What the cultural caseworkers were doing?

- Building relationships/trust
- Education and information sharing
- Advocacy
- Linking families to health and other services
- Practical support

Benefits to families included

- improved access to health and other services
- reduced isolation
- increased knowledge about a range of issues and topics
- an improved living situation



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